

# Sub-processors used for schools

**Draft – to be reviewed by a qualified adviser before use.**

Version 2026-09-30 draft 2 · Last updated 30 September 2026

Wilgenry Software Limited (trading as Squono), a company registered in England and Wales, company number 17392061, registered office 42a Church Street, Hatfield, England, AL9 5AW. Email [hello@squono.com](mailto:hello@squono.com).

Every sub-processor and third-party service Squono uses, what data each one handles, where, and whether it is used for schools. Changes are announced 30 days in advance.

## Sub-processors for school data

These providers process personal data from schools on Squono's behalf. Under the DPA (section 10), Squono gives at least 30 days' notice before adding or replacing one, and the school may object.

| Provider                                             | Service                                                                    | Personal data                                            | Location                                                                                                      | Transfer mechanism                                                                                                              | Used for schools?                                                          | Date added        |
|------------------------------------------------------|----------------------------------------------------------------------------|----------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-------------------|
| Amazon Web Services EMEA SARL (AWS) – Lightsail      | Hosting of the Squono app, background worker and PostgreSQL database       | All school data                                          | London, UK (eu-west-2)                                                                                        | Not needed for storage (the data stays in London)                                                                               | Yes                                                                        | 29 September 2026 |
| Amazon Web Services EMEA SARL (AWS) – object storage | S3-compatible bucket for photos and documents                              | Photos and documents the school uploads                  | London, UK (eu-west-2) – Squono's deployment guide sets the bucket up in London; ask us to confirm in writing | Not needed for storage (the data stays in London)                                                                               | Yes                                                                        | 29 September 2026 |
| Amazon Web Services EMEA SARL (AWS) – Amazon SES     | Sending email (invitations, reminders, notices). No open or click tracking | Recipients' names and email addresses, and email content | London, UK (eu-west-2)                                                                                        | Not needed (sent from London)                                                                                                   | Yes                                                                        | 29 September 2026 |
| Google – Firebase Cloud Messaging                    | Push notifications to phones                                               | Device token and notification text                       | Global, including the United States                                                                           | UK International Data Transfer Addendum / Data Privacy Framework UK Extension – to be confirmed in the provider's current terms | Only if a parent or staff member installs the app and allows notifications | 29 September 2026 |

| Provider                                | Service                                                                        | Personal data                      | Location                            | Transfer mechanism                                                                                                              | Used for schools?                                                                       | Date added        |
|-----------------------------------------|--------------------------------------------------------------------------------|------------------------------------|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-------------------|
| Apple – Apple Push Notification service | Delivers push notifications to iPhones (sent through Firebase Cloud Messaging) | Device token and notification text | Global, including the United States | UK International Data Transfer Addendum / Data Privacy Framework UK Extension – to be confirmed in the provider's current terms | Only if a parent or staff member installs the app on an iPhone and allows notifications | 29 September 2026 |

## Other services the app uses

These don't receive school data, or receive only technical data such as an IP address. They are listed so the school has the full picture.

| Provider           | Service                                                                                                                                      | Personal data                 | Location                            | Transfer mechanism                                                                                                              | Used for schools?                         | Date added        |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|-------------------|
| Google Fonts       | The Squono mobile app downloads its fonts from Google's servers the first time it runs. The website serves its own fonts and doesn't do this | The device's IP address       | Global, including the United States | UK International Data Transfer Addendum / Data Privacy Framework UK Extension – to be confirmed in the provider's current terms | Yes, whenever someone uses the mobile app | 29 September 2026 |
| postcodes.io       | Looking up a venue's postcode                                                                                                                | None – venue postcodes only   | Not applicable                      | Not applicable                                                                                                                  | Yes (no personal data)                    | 29 September 2026 |
| Let's Encrypt      | HTTPS certificates                                                                                                                           | None                          | Not applicable                      | Not applicable                                                                                                                  | Yes (no personal data)                    | 29 September 2026 |
| Met Office DataHub | Weather for match venues                                                                                                                     | None – venue coordinates only | Not applicable                      | Not applicable                                                                                                                  | Off by default                            | 29 September 2026 |

## Providers Squono uses that are not used for schools

| Provider                           | Service                                      | Status for schools                                                                                                                                        | Date added        |
|------------------------------------|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| Stripe                             | Card payments (Squono Pro and club payments) | Not used for schools. Payments are off in Schools mode and Squono Pro is not available to school teams.                                                   | 29 September 2026 |
| Mux (United States)                | Match video for Squono Pro                   | Not used for schools. There is no video in Schools mode.                                                                                                  | 29 September 2026 |
| Twilio                             | Urgent text messages                         | Not used for schools. Off by default; it would only be switched on if the school asked, after its location and transfer mechanism are added to this list. | 29 September 2026 |
| DeepL and Google Cloud Translation | Machine translation of messages              | Off by default and not used for schools.                                                                                                                  | 29 September 2026 |

## **No analytics or advertising**

Squono uses no analytics, tracking or advertising providers of any kind, on the website or in the apps. Nothing about pupils, parents or staff is shared with anyone for advertising or profiling.