Sub-processors used for schools

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Wilgenry Software Limited (trading as Squono), a company registered in England and Wales, company number 17392061, registered office 42a Church Street, Hatfield, England, AL9 5AW. Email hello@squono.com.

Every sub-processor and third-party service Squono uses, what data each one handles, where, and whether it is used for schools. Changes are announced 30 days in advance.

Sub-processors for school data

These providers process personal data from schools on Squono's behalf. Under the DPA (section 10), Squono gives at least 30 days' notice before adding or replacing one, and the school may object.

Provider	Service	Personal data	Location	Transfer mechanism	Used for schools?	Date added
Amazon Web Services EMEA SARL (AWS) – Lightsail	Hosting of the Squono app, background worker and PostgreSQL database	All school data	London, UK (eu-west-2)	Not needed for storage (the data stays in London)	Yes	29 September 2026
Amazon Web Services EMEA SARL (AWS) – object storage	S3-compatible bucket for photos and documents	Photos and documents the school uploads	London, UK (eu-west-2)	Not needed for storage (the data stays in London)	Yes	29 September 2026
Amazon Web Services EMEA SARL (AWS) – Amazon SES	Sending email (invitations, reminders, notices). No open or click tracking	Recipients' names and email addresses, and email content	London, UK (eu-west-2)	Not needed (sent from London)	Yes	29 September 2026
Google – Firebase Cloud Messaging	Push notifications to phones	Device token and notification text	Global, including the United States	The provider's standard data protection terms: the UK Extension to the EU–US Data Privacy Framework, or the UK International Data Transfer Addendum to the EU standard contractual clauses	Only if a parent or staff member installs the app and allows notifications	29 September 2026

Provider	Service	Personal data	Location	Transfer mechanism	Used for schools?	Date added
Apple – Apple Push Notification service	Delivers push notifications to iPhones (through Firebase Cloud Messaging), and live match updates on the iPhone lock screen (sent to Apple directly)	Device token and notification text	Global, including the United States	The provider's standard data protection terms: the UK Extension to the EU–US Data Privacy Framework, or the UK International Data Transfer Addendum to the EU standard contractual clauses	Only if a parent or staff member installs the app on an iPhone and allows notifications	29 September 2026

Other services the app uses

These don't receive school data, or receive only technical data such as an IP address. They are listed so the school has the full picture.

Provider	Service	Personal data	Location	Transfer mechanism	Used for schools?	Date added
Google Fonts	The Squono mobile app downloads its fonts from Google's servers the first time it runs. The website serves its own fonts and doesn't do this	The device's IP address	Global, including the United States	Not a sub-processor: Google receives only the IP address needed to send the font files, under Google's own privacy policy	Yes, whenever someone uses the mobile app	29 September 2026
postcodes.io	Looking up a venue's postcode	None – venue postcodes only	Not applicable	Not applicable	Yes (no personal data)	29 September 2026
Let's Encrypt	HTTPS certificates	None	Not applicable	Not applicable	Yes (no personal data)	29 September 2026
Met Office DataHub	Weather for match venues	None – venue coordinates only	Not applicable	Not applicable	Off by default	29 September 2026

Providers Squono uses that are not used for schools

Provider	Service	Status for schools	Date added
Stripe	Card payments (Squono Pro and club payments)	Not used for schools. Payments are off in Schools mode and Squono Pro is not available to school teams.	29 September 2026
Mux (United States)	Match video for Squono Pro	Not used for schools. There is no video in Schools mode.	29 September 2026

Provider	Service	Status for schools	Date added
Twilio	Urgent text messages	Not used for schools. Off by default; it would only be switched on if the school asked, after its location and transfer mechanism are added to this list.	29 September 2026
DeepL and Google Cloud Translation	Machine translation of messages	Off by default and not used for schools.	29 September 2026

No analytics or advertising

Squono uses no analytics, tracking or advertising providers of any kind, on the website or in the apps. Nothing about pupils, parents or staff is shared with anyone for advertising or profiling.